East Bay Agency for Children
COVID-19 Update

1. No staff layoffs. No programs stopped. Primarily remote support.
2. EBAC clients are hardest hit: immigrants, low-wage workers, families already living in poverty.
3. All staff calling clients: how are you and what do you need now?
4. Supporting about 800 families weekly.
5. Therapy sessions by phone and video.
6. Service expansion to serve more children and youth with mental health needs.
7. Staff creating activity videos for students, playing virtual games and helping with homework.
8. Food distribution, benefits and healthcare enrollment, connecting to critical resources.
9. Collaborating with partner schools to best meet needs of vulnerable students.
10. Grief support groups via Zoom. Teens love it!
11. Trauma transformed driving Bay Area initiative to prepare systems of care to support people’s recovery from the long-term mental health impact of this pandemic.